



Provider Profiling Year-End Report

Residential Treatment Facility (RTF)

1/1/2024 - 12/31/2024

Provider Profiling is conducted in order to collect and trend data to provide information relating to Provider performance, with the overall intent of improving the quality of care rendered to PerformCare's Members. PerformCare encourages Providers to closely review this information and use this to help inform areas of future development.

Measure 1: Follow-up Levels of Care 30 Days Post-Discharge from RTF

Follow-up care is important to help Members stay well and continue with their treatment. This measure identifies (by Provider and by Level of Care) Members' follow-up treatment immediately after discharge from RTF. This is meant to be an informational measure. PerformCare uses authorization data to determine RTF stay/discharge and claims data to determine the follow-up level of care within the 30 day timeframe. All levels of care are counted when a Member is discharged to more than one level of care.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Levels of care 30 days post-discharge from RTF:

Levels of Care Post RTF	Members*
Other**	24
FBMH	16
NULL	8
TCM	7
Outpatient	3
RTF	2
IBHS	1
MST/SPIN	1
Total	62

Discharges with first follow-up level of care after 30 days are not shown on the report.

*A Member may be referred to more than one service and be counted more than once.

** Other - levels of care other than the ones listed in the table.

*** There were no claims within 30 days from discharge date.

Provider Breakdown

Levels of care 30 days post-discharge from RTF by Provider:

Levels of Care Post RTF	Members*
Bradley Center, Inc RTF	
Other**	7
FBMH	6
Total	13
Hoffman Homes, Inc. RTF	
Other**	4
Outpatient	1
TCM	1
NULL	1
FBMH	1
Total	8
CHOR/YOUTH AND FAMILY RTF	
NULL	2
Other**	2
FBMH	1
RTF	1
TCM	1
Total	7

Note: Providers with less than 5 records are excluded from this report.

Discharges with first follow-up level of care after 30 days are not shown on the report.

*A Member may be referred to more than one service and be counted more than once

** Other - levels of care other than the ones listed in the table.

*** There were no claims within 30 days from discharge date.

Measure 2: Follow-up Levels of Care 90 Days Post-Discharge from RTF

Follow-up care is important to help Members stay well and continue with their treatment. This measure identifies (by Provider and by Level of Care) Members' follow-up treatment immediately after discharge from RTF. This is meant to be an informational measure. PerformCare uses authorization data to determine RTF stay/discharge and claims data to determine the follow-up level of care within the 90 day timeframe. All levels of care are counted when a Member is discharged to more than one level of care.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Levels of care 90 days post-discharge from RTF:

Levels of Care Post RTF	Members*
Other**	15
FBMH	10
TCM	6
NULL	3
Outpatient	2
RTF	2
MST/SPIN	1
MH Inpatient	2
IBHS	1
Total	62

Discharges with first follow-up level of care after 90 days are not shown on the report.

*A Member may be referred to more than one service and be counted more than once.

** Other - levels of care other than the ones listed in the table.

*** There were no claims within 90 days from discharge date.

Provider Breakdown

Levels of care 90 days post-discharge from RTF by Provider:

Levels of Care Post RTF	Members*
Bradley Center, Inc RTF	
Other**	7
FBMH	6
Total	13
Hoffman Homes, Inc. RTF	
Other**	5
FBMH	1
Outpatient	1
TCM	1
Total	8
CHOR/YOUTH AND FAMILY RTF	
Other**	4
FBMH	1
RTF	1
TCM	1
Total	7

Note: Providers with less than 5 records are excluded from this report.

Discharges with first follow-up level of care after 90 days are not shown on the report.

*A Member may be referred to more than one service and be counted more than once

** Other - levels of care other than the ones listed in the table.

*** There were no claims within 90 days from discharge date.

Measure 3: RTF by Diagnosis

This measure shows the diagnoses for Members who discharged from RTF, both plan-wide and by Provider. This information may be useful in identifying trends and in showing different diagnoses treated by RTF Providers. Note that a Member's diagnosis may change during the reporting period, and this measure shows Members' most recent primary diagnosis.

Report is based on PerformCare authorizations data.

Report reflects discharges from 1/1/24 through 12/31/24.

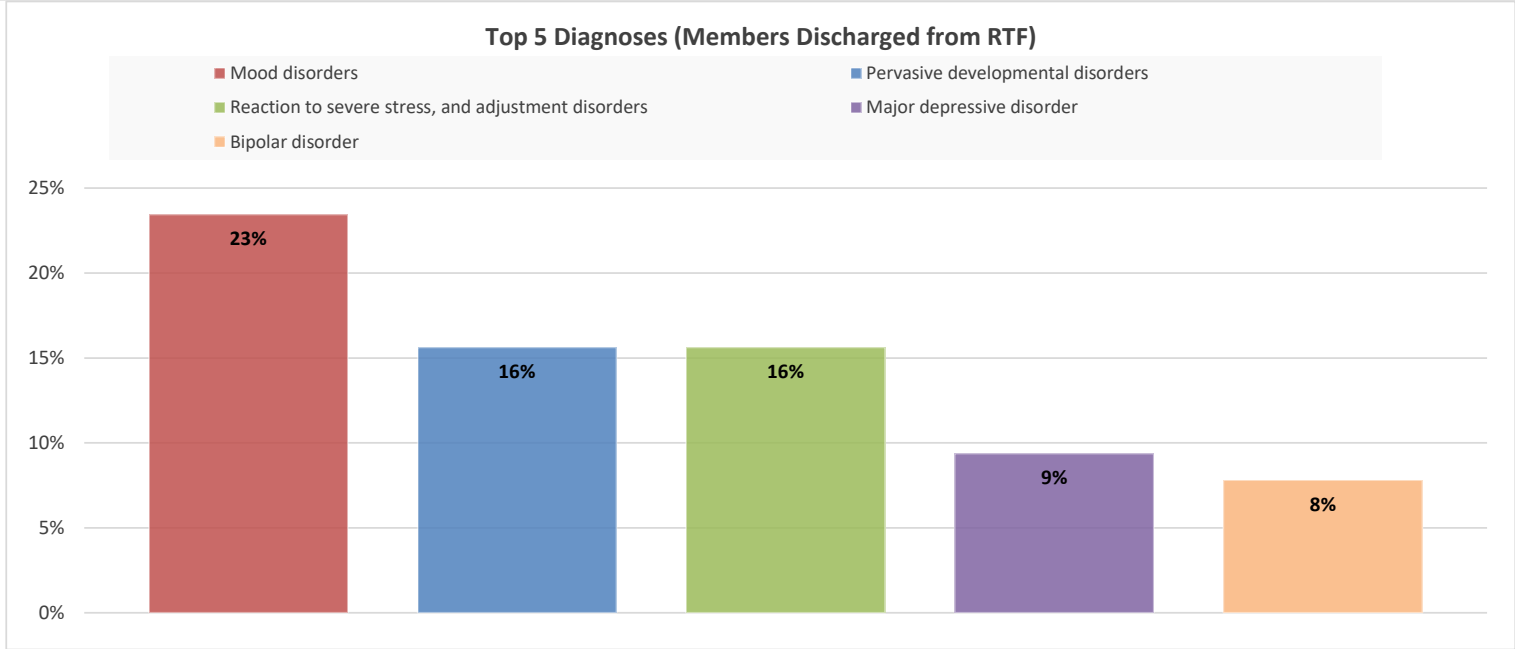
Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide diagnosis breakdown data for Members in RTF with discharges counts and percentage of total in each diagnosis.

Plan-Wide Breakdown of Diagnosis in RTF Members



Diagnosis	Members	% of Total
Mood disorders	15	23%
Pervasive developmental disorders	10	16%
Reaction to severe stress, and adjustment disorders	10	16%
Major depressive disorder	6	9%
Bipolar disorder	5	8%
Conduct disorders	5	8%
Anxiety disorders	3	5%
Disorders of social functioning with onset specific to childhood and adolescence	3	5%
Attention-deficit hyperactivity disorders	3	5%
Impulse disorders	2	3%
Specific personality disorders	1	2%
Mental disorder, not otherwise specified	1	2%
Total	64	100%

**Pervasive Developmental Disorders include ICD-10 diagnostic codes for Autistic Disorder, Asperger's Disorder, and Pervasive Developmental Disorder NOS (now collectively referred to in the DSM 5 as Autism Spectrum Disorder), as well as Rett's Syndrome, Other Childhood Disintegrative Disorder, and Other Pervasive Developmental Disorders.*

Note: Providers with less than 5 records are excluded from this report.

Provider Breakdown

Diagnoses breakdown data for Members discharged from RTF by Provider

	Members	% of Total
Bradley Center, Inc RTF		
Bipolar disorder	4	31%
Conduct disorders	3	23%
Reaction to severe stress, and adjustment disorders	1	8%
Major depressive disorder	1	8%
Disorders of social functioning with onset specific to childhood and adolescence	1	8%
Anxiety disorders	1	8%
Pervasive developmental disorders	1	8%
Mood disorders	1	8%
Total	13	
Hoffman Homes, Inc. RTF		
Reaction to severe stress, and adjustment disorders	2	25%
Mood disorders	1	13%
Anxiety disorders	1	13%
Major depressive disorder	1	13%
Specific personality disorders	1	13%
Attention-deficit hyperactivity disorders	1	13%
Disorders of social functioning with onset specific to childhood and adolescence	1	13%
Total	8	
CHOR/YOUTH AND FAMILY RTF		
Major depressive disorder	3	43%
Reaction to severe stress, and adjustment disorders	1	14%
Mental disorder, not otherwise specified	1	14%
Impulse disorders	1	14%
Conduct disorders	1	14%
Total	7	

**Pervasive Developmental Disorders include ICD-10 diagnostic codes for Autistic Disorder, Asperger's Disorder, and Pervasive Developmental Disorder NOS (now collectively referred to in the DSM 5 as Autism Spectrum Disorder), as well as Rett's Syndrome, Other Childhood Disintegrative Disorder, and Other Pervasive Developmental Disorders.*

Note: Providers with less than 5 records are excluded from this report.

Measure 4: RTF by Age

Measure 4: RTF by Age

This measure shows the distribution of age groups discharged from RTF Providers. The information is reported Plan-wide for overall RTF as well as by individual Provider. This information may be useful in identifying trends and in showing the distribution of age groups treated by RTF Providers.

Report is based on PerformCare authorizations data.

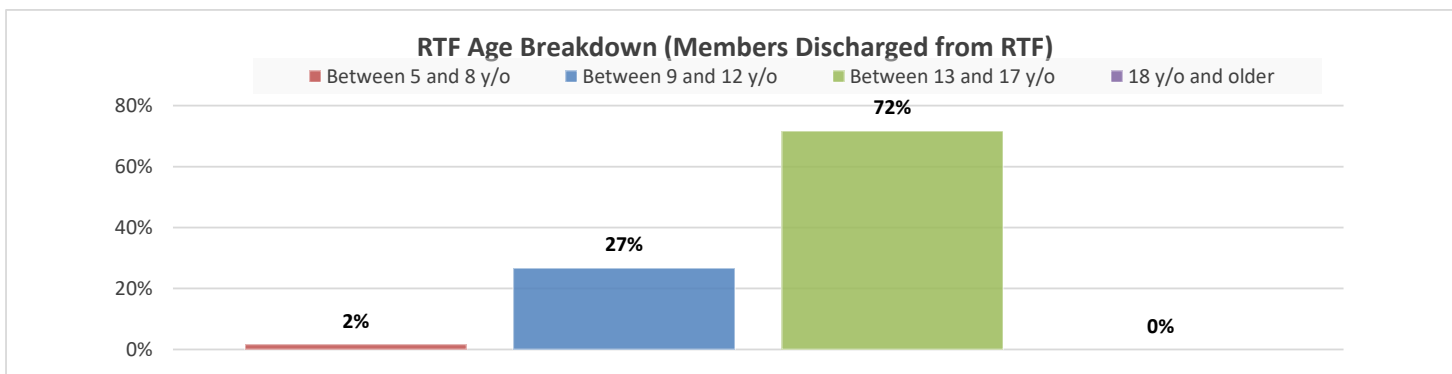
Report reflects Member age at end of reporting period, and all discharges from 1/1/24 through 12/31/24.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide age breakdown data for Members discharged from RTF

Plan-Wide Breakdown of Age

	Members	% of Total
Between 5 and 8 y/o	1	2%
Between 9 and 12 y/o	16	27%
Between 13 and 17 y/o	43	72%
18 y/o and older	0	0%
Total	60	100%

Provider Breakdown

Age category breakdown data for Members discharged from RTF by Provider

	Members	% of Total
Bradley Center, Inc RTF		
Between 9 and 12 y/o	4	31%
Between 13 and 17 y/o	9	69%
Total	13	
Hoffman Homes, Inc. RTF		
Between 9 and 12 y/o	4	44%
Between 13 and 17 y/o	5	56%
Total	9	15%
CHOR/YOUTH AND FAMILY RTF		
Between 13 and 17 y/o	6	100%
Total	6	100%

Note: Providers with less than 5 records are excluded from this report.

Measure 5: Utilization of RTF

This measure shows the average length of stay in RTF, and is based on unique Members that were discharged from RTF within the This measure shows the average length of stay in RTF, as well as the shortest and longest lengths of stay (length of stay range). This measure is based on unique Members who were discharged from RTF within the time frame of 1/1/24 -12/31/24. Plan-wide length of stay averages and length of stay ranges are shown by overall numbers, as well as by age group, diagnosis, and individual Provider. It is important to note that many factors—including the type of RTF and the needs of individuals served—may affect an RTF Provider’s average length of stay and length of stay range. This measure is provided for informational purposes only.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-Wide	Members	Average LOS (Days)	LOS Range
RTF Overall Average LOS	64	409	90-1536

By Age	Members	Average LOS (Days)	LOS Range
Between 9 and 12 y/o	17	537	190-1536
Between 13 and 17 y/o	46	362	90-1300
Between 5 and 8 y/o	1	382	382
18 y/o and older	0	0	0
Total	64	320	250-1208

By Diagnosis*	Members	Average LOS (Days)	LOS Range
Bipolar disorder	5	528	290-991
Pervasive developmental disorders	10	446	123-1536
Reaction to severe stress, and adjustment disorders	10	415	191-715
Conduct disorders	5	377	173-531
Mood disorders	15	283	90-432

*Diagnoses with less than 5 records are not shown on the report.

Provider Breakdown

LOS breakdown data for Members discharged from RTF by Provider

By Provider	Members	Average LOS (Days)	LOS Range
Bradley Center, Inc RTF	14	402	173-1207
Hoffman Homes, Inc. RTF	10	486	191-1300
CHOR/YOUTH AND FAMILY RTF	6	260	102-495

Note:
Providers with less than 5 records are excluded from this report.

Measure 6: Mental Health Inpatient Admission while in RTF

Goals of RTF services include addressing intensive treatment needs, ensuring the safety of the Member and others, increasing adaptive skills, and reducing unsafe behaviors which could lead to inpatient hospitalization. While there are many reasons that a Member may need mental health inpatient treatment, it is important to look at this rate for trends or outliers. This measure identifies the number of Members who required mental health inpatient admission while receiving services in an RTF level of care. Data for this measure identifies the number of Members who were discharged during the time frame of 1/1/24-12/31/24 and also had a mental health inpatient admission during their entire authorization for RTF.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-Wide	Total Discharged Members	Members Admitted to MHIP	% Admitted to MHIP
MHIP admissions while in RTF	72	7	10%

Provider Breakdown

MHIP admissions while in RTF*

	Discharged Members	Members Admitted to MHIP	% Admitted to MHIP

*Seven RTF providers had two or less Members admitted to MHIP; however, those providers had less than 5 discharged Members and were therefore excluded from this measure.

Note: Providers with less than 5 records are excluded from this report.
Third-Party Liability (TPL) may affect data in this measure. Data for MHIP funded by another source is not available to PerformCare, and would therefore be omitted in this measure.

Measure 7: Mental Health Inpatient Admission within 30 and 90 Days of RTF Discharge

RTF services address intensive treatment needs, with the ultimate goal of a safe discharge to a community setting and a less restrictive level of care. RTF services seek to stabilize unsafe behaviors and symptoms which could lead to an inpatient admission. While there are many reasons why a Member may need mental health inpatient treatment after discharging from an RTF, it is important to look at this rate for trends or outliers.

This measure reports on the percentage of Members who had an admission to a mental health inpatient facility within 30 days and within 90 days of discharge from RTF services. This measure is based on claims data for Members discharged from RTF between 1/1/23 and 12/31/23.

To calculate this rate, PerformCare uses the following:

- Numerator: Total number of Members admitted to mental health inpatient within 30 or 90 days of discharge from RTF.
- Denominator: Total number of Members discharged from RTF.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-Wide	Total Discharged Members	MHIP Admission Within 30 Days	% MHIP Admission Within 30 Days
MHIP admissions within 30 days after RTF discharge	72	0	0%

Plan-Wide	Total Discharged Members	MHIP Admission Within 90 Days	% MHIP Admission Within 90 Days
MHIP admissions within 90 days after RTF discharge	72	1	1%

Provider Breakdown

MHIP admissions within 30 days after RTF discharge*

	Discharged Members	Members Admitted to MHIP	% Admitted to MHIP

MHIP admissions within 90 days after RTF discharge*

	Discharged Members	Members Admitted to MHIP	% Admitted to MHIP

*No RTF providers had Members admitted to MHIP within 30 days of discharge

*One RTF provider had a Member admitted to MHIP within 90 days of discharge; however, that provider had less than 5 discharged Members and was therefore excluded from this measure.

Note: Providers with less than 5 records are excluded from this report.

Third-Party Liability (TPL) may affect data in this measure. Data for MHIP funded by another source is not available to PerformCare, and would therefore be omitted in this measure.

Measure 8: Family Engagement

After a child is admitted to RTF services, the family's participation, commitment, and involvement in their child's care and treatment (family engagement) is vital in helping to support wellness and increase the likelihood of successful outcomes. In 2024, PerformCare sent a survey to all PerformCare Network RTF Providers to assess individual Provider efforts in supporting family engagement. The tables below contain Providers' responses to survey questions regarding their family engagement practices. Please note that many factors—including the type of RTF and the needs of individuals served—may affect a Provider's policies, practices, and answers to these survey questions. Network RTF Providers who did not respond to the survey are not included in the tables below.

Goal

PerformCare is providing this measure for informational purposes.

Family Engagement: Plan-Wide RTF Provider Survey Results**Total Number of Network Providers Responding to Survey: 10**

Survey Question:	Total Yes Responses	% Yes Responses
1. Prior to admission, families sign participation agreement which provides clear expectations of family/guardian involvement	6	60.0%
2. Provider offers family therapy on average:		
More than once a week	0	0.0%
Once a week	9	90.0%
Every 2 weeks	1	10.0%
Every month	0	0%
Every 2 months or less	0	0%
3. Provider offers family/guardian:		
In-person support groups	0	0.0%
Virtual support groups	1	10.0%
Both in-person and virtual support groups	0	0%
4. Provider offers family/guardian training for skills transfer	7	70.0%
5. Provider has process to strengthen family engagement/address obstacles	9	90%
6. Provider uses family members as specialists or advocates	6	60.0%
7. Average length of stay after admission before therapeutic leave [†] occurs:		
Less than 1 month	1	10%
1 month	6	60.0%
2 months	0	0%
3 months or longer	3	30.0%
8. Provider creates goals for therapeutic leaves [†]	10	100%
9. Facility provides transportation assistance for:		
Family visits	9	90.0%
Family therapy	8	80.0%
Therapeutic leaves	10	100.0%
10. Provider has place for families to stay overnight when visiting their child	5	50.0%
11. Methods of communication offered for family therapy:		
In-person	10	100%
Telephone	10	100%
Video	10	100%
12. Methods of communication offered for family contact:		
In-person	10	100%
Telephone	10	100%
Video	10	100%

[†]Therapeutic leave as defined in MA Bulletins 01-95-13 and 01-95-12

Family Engagement: Individual RTF Provider Survey Results (Bradley through George Jr)								
Provider:	Bradley Center	CHOR Youth & Family Reading	CHOR Youth & Family Services, Inc.	Diversity Treatment Alternatives Centers	Elwyn	Gemma Services	George Junior Republic in PA	
1. Prior to admission, families sign participation agreement which provides clear expectations of family/guardian involvement			X	X	X	X		
2. Provider offers family therapy on average:								
More than once a week								
Once a week	X	X	X	X	X	X		
Every 2 weeks							X	
Every month								
Every 2 months or less								
3. Provider offers family/guardian:								
In-person support groups								
Virtual support groups						X		
Both in-person and virtual support groups								
4. Provider offers family/guardian training for skills transfer	X		X	X	X	X		
5. Provider has a process to strengthen family engagement and address obstacles	X	X	X	X	X	X		
6. Provider uses family members as specialists or advocates	X		X	X	X	X	X	
7. Average length of stay after admission before therapeutic leave occurs:								
Less than 1 month	X							
1 month		X	X			X	X	
2 months								
3 months or longer				X	X			
8. Provider creates goals for therapeutic leaves	X	X	X	X	X	X		
9. Facility provides transportation assistance for:								
Family visits	X	X	X	X	X	X	X	
Family therapy	X	X	X	X	X	X		
Therapeutic leaves	X	X	X	X	X	X	X	
10. Provider has a place for families to stay overnight when visiting their child	X	X	X					
11. Methods of communication offered for family therapy:								
In-person	X	X	X	X	X	X	X	
Telephone	X	X	X	X	X	X	X	
Video	X	X	X	X	X	X	X	
12. Methods of communication offered for family contact:								
In-person	X	X	X	X	X	X	X	
Telephone	X	X	X	X	X	X	X	
Video	X	X	X	X	X	X	X	

Family Engagement: Individual RTF Provider Survey Results (Hoffman through Foundations)								
Provider:	Hoffman Homes	Southwood Choices	UHS of Doylestown, LLC d/b/a Foundations Behavioral Health					
1. Prior to admission, families sign participation agreement which provides clear expectations of family/guardian involvement	X	X						
2. Provider offers family therapy on average:								
More than once a week								
Once a week	X	X	X					
Every 2 weeks								
Every month								
Every 2 months or less								
3. Provider offers family/guardian:								
In-person support groups								
Virtual support groups								
Both in-person and virtual support groups								
4. Provider offers family/guardian training for skills transfer	X	X	X					
5. Provider has a process to strengthen family engagement and address obstacles		X	X					
6. Provider uses family members as specialists or advocates	X							
7. Average length of stay after admission before therapeutic leave occurs:								
Less than 1 month								
1 month	X		X					
2 months								
3 months or longer		X						
8. Provider creates goals for therapeutic leaves	X	X	X					
9. Facility provides transportation assistance for:								
Family visits		X	X					
Family therapy	X		X					
Therapeutic leaves	X	X	X					
10. Provider has a place for families to stay overnight when visiting their child	X		X					
11. Methods of communication offered for family therapy:								
In-person	X	X	X					
Telephone	X	X	X					
Video	X	X	X					
12. Methods of communication offered for family contact:								
In-person	X	X	X					
Telephone	X	X	X					
Video	X	X	X					